



**BHARAT SANCHAR NIGAM LIMITED
(A Govt. of India Enterprise)
Office of the General Manager Telecom District
Bhubaneswar-751022**

e-TENDER DOCUMENT FOR Outsourcing of Maintenance and provisioning of Landline , Broadband & Leased Line for External plant of Copper Network in Rural Clusters of Bhubaneswar Telecom District.

Tender No: N-166(A)/2020-21 Dated: 02/06/2020

Cost of Tender Document: - Rs.590/-

(This includes Tender document Cost Rs.500/- and GST @ 18% i.e. Rs.90/-)

NOTE: One Tender form should be used for one Cluster only.

Total number of Pages: 45

**BHARAT SANCHAR NIGAM LIMITED**

(A Government of India Enterprise)

O/o General Manager Telecom District, Door Sanchar Bhawan,
Unit-IX, Bhubaneswar-751022.

(Telephone 0674-2540000, 2546400 & Fax Nos 0674-2540700)

E-Tender Notice**Tender No. N-166(A)/2020-21****Dated: 02/06/2020****Sub:** - Tender document for Outsourcing of Maintenance and provisioning of Landline, Broadband & Leased Line for External plant of Copper Network in Rural Cluster of Bhubaneswar Telecom District.**Tender Enquiry No. : N-166(A)/2020-21 issued on 02/06/2020**

Please find enclosed the tender document in respect of above mentioned tender which contains the following.

Section No.	Item	Page No.
1.	Detailed NIT	2-5
2.	Tender Information	6-7
3.	Scope of work	8-12
4 Part A	General Instructions to Bidders(GIB)	13-23
4 Part B	Special Instructions to Bidders(SIB)	24-25
4 Part C	E-tendering Instructions to Bidders	26-27
5 Part A	General (Commercial) Conditions of Contract (GCC)	28-30
5 Part B	Special (Commercial) Conditions of Contract (SCC)	31
6	Undertaking & declaration	32-33
7	Proforma (s)	34-36
8	Bidder's profile & Questionnaire.	37
9	Bid Form & Price Schedule	38-39
Annexure	Annexures1, 2, 3&4	40-45

If interested, kindly submit your bid offers online on or before date & time specified in Clause 6 of detailed NIT.

AGM (Planning),
O/o GMTD, Bhubaneswar
Tel: 0674-254700, Email: amgplgpn.bsnl@gmail.com

Regd. & Corporate Office: Bharat Sanchar Bhavan, H.C.Mathur lane, Janpath, New Delhi-110001
Corporate Identity Number (CIN):U74899DL2000GOI107739
www.bsnl.co.in.

SECTION – 1
DETAILED NOTICE INVITING E-TENDER (DNIT)

BHARAT SANCHAR NIGAM LIMITED
(A Government of India Enterprise)
O/o General Manager Telecom District, Door Sanchar Bhawan,
Unit-IX, Bhubaneswar-751022.

On behalf of General Manager Telecom District, Bhubaneswar, BSNL Digitally Sealed Tenders are invited for outsourcing of **Maintenance and provisioning of landline and Broadband network from Last pillar to Customer Premises including materials like UG cable, drop wire, jumper wire, CLIP Instruments, LJU & Splitter etc. for a period of 2 years (extendable by 1 year) in following clusters of Bhubaneswar BA:**

Cluster no	Cluster Name	Total number of T.E. in cluster	Total number of working connections (Lines) in cluster (LL+BB) as on 01.06.2020	Estimated Value of work (2 years)	EMD (in INR) cluster wise	SD(in INR) cluster wise
1	ORBBRNYH	16	1240	2008464	20100	50300
2	ORBBRKHW	04	1967	2644488	26500	66200
3	ORBBRBLN	27	1382	2018472	20200	50500
4	ORBBRNMP	16	1063	1602984	16050	40100
5	ORBBRPPL	19	915	1258296	12600	31500
6	ORBBRSHL	17	624	894240	22400	22400

Note: Each bidder can participate for any number of clusters but the contract to any bidder shall not exceed 70% of total working lines of the SSA to ensure minimum two bidder in the SSA. The choice of clusters will rest with successful bidder. In case the bidder fails to execute the contract than the successful bidder of the nearby adjoining cluster shall be awarded the contract in order to avoid hampering of services

1.1 A separate bid form along with price bid (as per Section-9 Part A & B) for each cluster should be filled if the bidder wishes to participate in more than one cluster. The evaluation of the tender as well as allotment of the work will be done cluster wise. **Each Cluster is a separate Tender.**

2. **Purchase of Tender Document:** Tender document can be obtained by downloading it from the website www.odisha.bsnl.co.in and www.eprocure.gov.in. The cost of EMD and cost of Tender paper should be paid through online Banking/RTGS/NEFT as per the following details.

Name of the Bank and Branch	UNION BANK OF INIDA, BHUBANEWAR
Accounts Name	A.O(Cash), BSNL, O/o GMTD Bhubaneswar
Account Number	380801010035275
IFC Code	UBIN0538086
Address of the Bank	Ashok Nagar Branch, Bhubaneswar:751009, Odisha
MICR Code	751026002
Mail Id :	email id :gmtdbn03@rediffmail.com
Contact No	Tel.No.0674-2541969
In case of EMD in the form of TDR/ PBG	Should be pledged in favour of A.O. (Cash), BSNL, O/o GMTD Bhubaneswar with validity for a period of Six Months from the date of opening Or N.B. - The existing vendor(s) of this SSA may avail for adjustment of respective EMD amount(s) against the pending Bill(s) / Invoice No(s). and passed amount of the bill(s), if so desire, by applying for the same with specific request on case to case basis (As Annexure-3).

The scanned copies of the E-Payment receipt towards EMD/BID security, Cost of bid document have to be uploaded in the e-Tender Portal.

The MSE bidders registered with the designated MSME bodies like National Small Scale Industries Corporation etc. are exempted from payment of tender fee. However, they shall furnish a proof regarding registration with bodies under the Ministry of Micro, Small & Medium Enterprises for the construction/Operations/Maintenance services in Telecom Industry / maintenance and installation of OF cables, valid on the date of opening of the tender. The scope of area of the above MSE registered bidders

must be for construction/ maintenance of underground telecom cables/ maintenance and installation of OF cables /telecom outdoor network/BTS maintenance GSM/mobile BTS sites, Battery Sets, Power Plants, DG Sets, Installation of Telecom Services etc. MSE bidders claiming exemptions from Tender fee & EMD as per MSME guidelines must also register their UAM on CPPP and submit proof in this regard along with their bid.

3. **Availability of Tender Document on the e-tender portal for bid submission:** The tender document shall be available for downloading from BSNL website www.odisha.bsnl.co.in from 02/06/2020 onwards. The same tender document is uploaded on BSNL website shall be made available on e-tender portal (<http://etenders.gov.in/eprocure/app>) from 02/06/2020 from 13.00 Hrs. onwards for start on online bid submission.

3.1 Physical copy of the tender document would not be available for sale.

3.2 The Tender document shall not be available for download from e-tender portal on its submission / closing date.

3.3 Cluster wise data can be obtained from O/o GMTD, BSNL, Bhubaneswar.

4. **Eligibility Criteria :** The bidder should meet following eligibility requirements

4.1. **General Qualification**

4.1.1 The Bidder must be Indian registered Companies under Companies Act 1956/2013 or an LLP or a Firm registered under applicable Acts.

4.1.2 The Bidder must not be black-listed for Telecom business by any Central/ State Governments/ PSUs in India at the time of submission of bid. An undertaking must be submitted in this regard.

4.1.3 The Bidder must have a valid PAN & valid registration under GST Act. If the bidder is not registered with GST authority at the time of bid submission, then he shall have to submit GST registration at the time of award of work/ Lol/signing of contract, if declared successful.

4.2 **Technical Qualification**

4.2.1 The Bidder must have an experience of executing works related to provisioning new connection or construction / maintenance of underground telecom cables/maintenance and installation of OF cables/ telecom outdoor network/BTS maintenance of any Telecom Service Providers (holding service license)in the last two financial years taking together i.e. 2017-18, 2018-19.

OR

4.2.2 BSNL Franchisee associated with BSNL for more than 5 years.

(Bidders will be required to support claims of their required experience, through certificates issued by any executive with approval of DGM rank officer, in case of PSUs or with approval of Circle Head, in case of private TSPs)

4.3 **Financial Qualification**

4.3.1 The Bidder must have minimum annual turnover of **30%** of annual estimated cost of tender, during each of the consecutive financial years 2017-18 and 2018-19 from telecom business as mentioned in 4.2.1 in Technical Qualification.

OR

4.3.2 For BSNL Franchise, total turnover from franchise business with BSNL in (FY 2017-18) + (FY 2018-19) shall be as below :

Total working lines in all the Clusters for which tender/bid is submitted by a bidder	Required Turnover from Franchise Business (INR)
3,000 – 5,000	1 Crore
5,001 – 10,000	2 Crore.
10,001 or more	3 Crore

Bidders will be required to support claims of their financial qualification through their audited financial statements duly certified by their CA.

Note 1:-The bidders shall submit necessary documentary proof showing that they meet the eligibility criteria along with their tender bid. All documents submitted will also be self-attested by the bidder.

Note 2:-Work Order(s) will be issued or Contract agreement(s) will be signed only upon successful verification of the eligibility documents submitted in the bid, with the originals of the eligibility documents, which shall have to be produced by successful bidder.

5. **Bid Security/EMD:**

5.1 The bidder shall furnish the bid EMD in one of the following ways:-

- Demand Draft/ Banker's cheque drawn in favour of "AO (Cash), BSNL, O/o GMTD, Bhubaneswar" and payable at Bhubaneswar separately for each cluster participated.
- Bank Guarantee(s) from a Scheduled Bank in India, drawn in favour of "AO (Cash), BSNL, O/o GMTD,

Bharat Sanchar Nigam Limited, Bhubaneswar” which should be valid for **150** days (i.e. one month above the offer/bid validity period) from the tender opening date.

- c. The MSE bidders registered with the designated MSME bodies like National Small Scale Industries Corporation etc. are exempted from payment of bid security. However, they shall furnish a proof regarding registration with bodies under the Ministry of Micro, Small & Medium Enterprises for the construction/Operations/Maintenance services in Telecom Industry / maintenance and installation of OF cables, valid on the date of opening of the tender. The scope of area of the above MSE registered bidders must be for construction/ maintenance of underground telecom cables/ maintenance and installation of OF cables /telecom outdoor network/BTS maintenance GSM/mobile BTS sites, Battery Sets, Power Plants, DG Sets, Installation of Telecom Services etc.

6. Date & Time of Submission of Tender bids: On or before **12.00 Hrs. of 16/06/2020**(tender closing date).

6.1 In case the date of submission (opening) of bid is declared to be a holiday, the date of submission (opening) of bid will get shifted automatically to next working day at the same scheduled time. Any change in bid opening date due to any other unavoidable reason will be intimated to all the bidders separately.

7. Opening of Tender Bids: At **12:00 Hrs. of 17/06/2020**.

8. Place of opening of Tender bids: Conference Hall, 3rd Floor, Door Sanchar Bhawan, Unit-IX, Bhubaneswar- 751022.

8.1 The tenders shall be opened through ‘Online Tender Opening Event’. BSNL’s Tender Opening Officers as well as authorized representatives of bidders can attend the online Tender Opening Event (TOE) from the comfort of their offices. Kindly refer Section-4 Part C of Tender document for further instructions.

9. Tender bids received after due time & date will not be accepted.

10. Incomplete, ambiguous, Conditional, unsealed tender bids are liable to be rejected.

11. GMTD, BSNL, Bhubaneswar reserves the right to accept or reject any or all tender bids without assigning any reason. He is not bound to accept the lowest bid.

12. The bidder shall furnish a declaration as per Section 6 (A), in his tender bid that no addition / deletion / corrections have been made in the terms & conditions of the downloaded tender document for which their bid is being submitted and these are identical to the tender document appearing on the website.

12.1 In case of any correction/ addition/ alteration/ omission in the tender document, the tender bid shall be treated as non-responsive and shall be rejected summarily.

12.2 All documents submitted in the bid offer should be preferably in English/Hindi/ State’s official language. In case the certificate viz. experience, registration etc. is issued in any other language other than English/Hindi/ State’s official language, the bidder shall attach a translation of the same in English/Hindi/ State’s official language, duly attested by the bidder & the translator to be true copy in addition to the relevant certificate.

12.3 All computer generated documents should be duly signed/ attested by the bidder/ bidder organization.

14.0 The queries in respect of this bid document, if any, can be submitted through Email latest 04/06/2020

(3 days from issue of NIT i.e. date of Pre-BID meeting at 12:00 hrs. in the Conference Hall of Door Sanchar Bhawan ,Bhubaneswar). And reply of these queries and Pre-BID will be given by 05/06/2020.

BSNL Contact-1	
BSNL’s Contact Person	Shri P.K.Mohanty, AGM (Plg) O/o GMTD Bhubaneswar, between 10:30 hrs.to 18:00 hrs.
Telephone& Mobile	Tel.No.0674-2547000, Mob.No.9437160776
E-mail ID	agmplgbn.bsnl@gmail.com
BSNL Contact-2	
BSNL’s Contact Person	Shri R K Palai, SDE (Planning) O/o GMTD BSNL Bhubaneswar, between 10:30 hrs.to 18:00 hrs.
Telephone & Mobile	0674-2541244, Mob.No.9438888883
E-mail ID	rajeshpalai.bsnl@gmail.com